



PBL/HO/COD/TENDER/ ১৩৭১০/২০২৩

17 October 2023

Notice inviting quotation for procurement of Radmin 3 Remote Control Software for our Bank and fixation of unit rate.

Sealed Quotation is hereby invited from bonafide vendor to purchase Radmin 3 Remote Control Software with lifetime license for our Bank as per terms & conditions stated below:

- a) Name of Company :
- b) Address :
- c) Contact Person :
- d) Telephone No. :
- e) E-mail address :
- f) Strength of the bidder :
 - a) Experience : Please mention the experience of supplying mentioned software in commercial Bank/any reputed organization and Copies of related certificate (Proper evidence need to be submitted).
 - b) After sale & service facility : Please mention.

Business Requirements:

Sl.	Product Name	Quantity (pcs.)
1	Radmin 3 Remote Control Software with lifetime license	500

Terms and Conditions:

1. Eligibility of the bidder:

(i) The bidder or the principal should have adequate experience of undertaking for supplying the required software solution at scheduled banks/ any reputed organization in Bangladesh.

(ii) The bidder should have adequate number of trained personnel for the related service work at our Bank.

(iii) The bidder has to inform the Bank about the source of supply of required software solution and Bank reserves the right to reject the bid in case the source of supply is not disclosed.

2. The offer must be submitted through “**Financial Offer & Technical Offer**” enclosed with this notice.
3. The total amount is to be quoted both in figures and in words properly in BDT including all types of Taxes and VAT as per prevailing government rules and any kind of charge thereof.
4. Amount of **Tender Security i.e; 2.5% of the Bid value** which will be in the form of **Payment Order** in favour of Pubali Bank Limited or **Bank Guarantee** of the same amount will be accepted. Tender security will be refunded to the unsuccessful bidders. **Performance security is 10%** (Ten percent) for successful bidder which will be accepted in form of Bank Guarantee and will be retained for 01 (One) year on award of order.



5. Failing to supply required software with license within the given time period of work order, each week delay will charge **2%** of total work order amount as penalty and will be deducted from final payment.
6. In the event of supply any license of the software which does not matches with the respective software, the bank reserves the right for outright rejection of the goods and the supplier will have to take back those at their own cost and will replace with bank demand.
7. Payment of the bills will be made from Card Operation Division, Head Office through Payment Order, after successful delivery of Banks' requirement and also fulfill all others terms & conditions of the Supply Order.
8. Necessary **VAT & TAX** will be **deducted** from the bill as per prevailing government rules prior payment of the same.
9. Bank is not bound to accept the lowest Quotation. To be successful in the bid, quality of the offered items, financial capability and reputation etc. of the tenderer as assessed by the Bank are the prime factors for consideration. The authority reserves the right either to accept or to reject all or any offer without assigning any reason.
10. Photocopy of Trade License, TIN Certificate, VAT registration Certificate (BIN), Financial Solvency Certificate, Major client List and Company profile to be submitted with the Quotation.

Initially the Bank will procure 500 Radmin 3 Remote Control Software with lifetime license and fix the unit rate. However, Bank will Radmin 3 Remote Control Software with lifetime license from the selected vendor with the fixed unit rate as and when required as per bank's requirement.


Sealed quotations (Technical and Financial offers in envelopes) have to be submitted in the Tender Box kept at the Pubali Bank Limited, **Establishment and General Services Division** (12th floor), 26 Dilkusha C/A, Dhaka-1000 on or before the **29th October 2023 by 11.00 am** which will be **opened** on the same day at **11.30 a.m.** in presence of the bidders present (if any).

Sd/-
(Khaled Al Masud)
Senior Principal Officer

Sd/-
(Ashim Kumar Roy)
GM & Division Head

Copy forwarded to:

1. The Member Secretary, Purchase Committee, Pubali Bank Limited, Head Office, Dhaka for information and necessary action.
2. Notice Board, Pubali Bank Ltd., Head Office, Dhaka.
- ✓ 3. The Division Head, Pubali Bank Limited, ICT Operation Division, Head Office, Dhaka for information with request to publish the same in the Bank's website.


Senior Principal Officer


GM & Division Head

Financial Offer

1. Name of Company :
2. Quoted price :

Sl.	Product Name	Quantity (pcs.)	Unit Price (including VAT & Tax)	Total Price (including VAT & Tax)
1	Radmin 3 Remote Control Software with lifetime license	500		

The full specification of the item is as per Technical Offer.

Grand Total in word: TakaOnly.

We will comply all of the above terms of delivery and payment mentioned here.



Seal & Signature
With Name of the participating vendor

Technical Offer

Required specification of Radmin 3 Remote Control Software:

Sl.	Bank Requirements	Bidder Response
1	Full control of a tech device remotely	Yes/No
2	With Radmin Media	Please Mention
3	Software must be compatible to upgraded OS/system of ATM Terminal	Yes/No
4	Radmin 3 Remote Control Software License includes: <ul style="list-style-type: none"> • Perpetual (lifetime) Radmin Server licensing, one-time payment • Free Radmin Viewer module • Radmin deployment and network tools (Advanced IP Scanner, Radmin VPN) • Free minor upgrades • Free ticket technical support (Bank must ask for support to principal after 1 year and onwards) • No extra fees 	Comply
5	Though the OS of that computer upgraded (for example; if the OS of an ATM upgraded from Win 7 to Win 10 , then it will also work of the upgraded Win 10 OS ATM).	Yes/No
6	Troubleshoot PCs and Servers remotely	Yes/No
7	Switch Computers off remotely	Yes/No
8	File Transfer remotely	Yes/No
9	Warranty	Please Mention, if any



Seal & Signature
With Name of the participating vendor