



PUBALI BANK LIMITED

CARD OPERATION DIVISION

A-A Bhaban (2nd Floor), 23, Motijheel C/A, Dhaka-1000

Telephone: +8802-9512035, 9512051, 9512061

card@pubalibankbd.com | www.pubalibangla.com

Request for proposal

- **Supply, install and commissioning of Terminal Test Tool for acquiring of VISA and MasterCard at Bank's ATM/CRM/POS Terminal.**

Opening Date: 15th March 2023

Pubali Bank Limited, the largest online commercial Bank in Bangladesh is hereby inviting sealed Tenders from the eligible Tenderers who can participate in the Tender to select Terminal Test Tool service provider/supplier for acquiring of VISA and MasterCard at Bank's own terminals as defined in the tender documents of the mentioned work. The details terms and conditions have been mentioned below:

1. Eligibility of the Bidder:

- 1.1 The bidder should be a Local Agent/ Dealer/Distributor/Supplier for Terminal Test Tool.
- 1.2 The bidder has to submit manufacturer authorization letter.
- 1.3 The bidder has to adequate arrangement to provide onsite 'after sales service' for Hardware, System Software and Application Package by professional and skilled manpower.

2. Disqualification Criteria:

Bidder will be disqualified for any one of the reasons listed herein under:

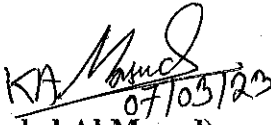
- 2.1 Failure to furnish requisite Earnest Money.
- 2.2 Failure to submit Tender before the specified closing time.
- 2.3 Failure to comply with Specifications annexed herewith.
- 2.4 Any false statement or evidence of fraud.
- 2.5 Failure to comply with all the instructions for presenting the Tender.
- 2.6 Proposing any alteration in work or any work of this Tender Document or writing any conditions whatsoever.
- 2.7 Failure to submit the photocopy of Income Tax Certificate, Trade license and VAT registration certificate.
- 2.8 Any discrepancy, overwriting, erasing, ambiguity or omission in quoting rate and in furnishing the tender document.


1. The offer must be submitted through "**Financial Offer & Technical Offer**" enclosed with this notice.
2. The total amount is to be quoted both in figures and in words properly in BDT. The quoted rate must be inclusive of finished jobs including total handling of materials, incidental charges-overhead, all types of Taxes and VAT as per prevailing government rules, carrying cost, manual labour charge and any kind of charge thereof.
3. Amount of **Tender Security is Tk. 50,000/-** (Taka fifty Thousand only) which will be in the form of Payment Order/ Bank Guarantee in favour of Pubali Bank Limited. Tender security will be refunded to the unsuccessful bidders. Performance security is 10% (Ten percent) of BID amount for successful bidder which will be accepted in form of Bank Guarantee/ Payment Order and will be retained for 1 (One) year on award of order.
4. Failing to supply the POS total or part thereof within the given time period, each week delay will charge **2%** of total work order amount as penalty and will be deducted from final payment.



5. In the event of supply any functions which do not match with the required specification, the bank reserves the right for outright rejection of the goods and the supplier will have to take back those at their own cost and will replace with bank demand.
6. Payment of the bills will be made from **CARD OPERATION DIVISION, HEAD OFFICE** through Payment Order, after successful delivery and installation of the requirements and also fulfill all others terms & conditions of the Supply Order.
7. Necessary **VAT & TAX** will be deducted from the bill as per prevailing government rules prior payment of the same.
8. The authority reserves the right either to accept or to reject all or any offer without assigning any reason.
9. Bank is not bound to accept the lowest Quotation. To be successful in the bid, quality of the offered items, financial capability and reputation etc. of the tenderer as assessed by the Bank are the prime factors for consideration.
10. Photocopy of Valid Trade License, TIN Certificate, VAT registration Certificate (BIN), Financial Solvency Certificate, Major client List and Company profile to be submitted with the Quotation.

Sealed quotations (Technical and Financial offers in envelopes) have to be submitted in the Tender Box kept at the Pubali Bank Limited, **Establishment and General Services Division** (12th floor), 26 Dilkusha C/A, Dhaka-1000 on or before the **15 March 2023 by 11.00 am** which will be **opened** on the same day at **11.30 a.m.** in presence of the bidders present (if any).


(Khaled Al Masud)
Senior Principal Officer


(Ashim Kumar Roy)
GM & Division Head





Annexure A: Technical Specification

Terminal Test Tool for acquiring of VISA and MasterCard

1. Generic Response:

Description	Bidder Response
Tools Name	
Manufacturing Country	
Name of the Principal	
Name of the Bidder	
The bidder or the principal should have at least 01 (One) testing experiences in Bangladesh. (Documentary proof to be submitted)	

2. Software Specifications:

2.1 Simulator of Card Images Includes:

Description	Bidder Response
Mastercard M-TIP Card Images for contact and contactless	
Mastercard NIV Card Images for contact, contactless and magstripe	
Visa L3 Card Images for contact and contactless, contact ADVT Card Images, and contactless CDET	

2.2 Test Automation for Payment Brands, Including Test Cases:

Description	Bidder Response
Mastercard L3 M-TIP for contact and contactless	
Visa L3, ADVT, CDET and Visa U.S	

3. Hardware Specification:

Description	Bidder Response
Please mention the hardware list which will provide by the bidder	

Seal & Signature
With Name of the participating vendor

[Handwritten Signature]





4. Special Features:

Description	Bidder Response
The Terminal Test Tool should supports the latest specification versions	
The Terminal Test Tool should be officially qualified components for EMVCo and other related requirements	
The Terminal Test Tool should clear user guidance support during all steps in the test process	
The Terminal Test Tool should have card simulation without physical cards for contact, contactless and magstripe	
The Terminal Test Tool should allow transaction performance testing	
The Terminal Test Tool should supports all card simulations needed for testing EMV in transit as defined by the payment brands	
New releases of (components of) the product can be downloaded by the Pubali Bank Limited authorities during warranty/AMC period. New releases shall be backward compatible.	
Mention other features, if any	

Seal & Signature
With Name of the participating vendor





Annexure B: Financial Offer

1. Bidder's Name:

2. Bidder's Quotation:

Sl.	Particulars	Price in BDT (Including VAT & TAX)
1	Terminal Test Tool for ATM/POS with all mentioned software, hardware & special features	

In Word:

Annual Maintenance Contract Price (from 2nd year and onwards):

Seal & Signature
With Name of the participating vendor

