



PBL/HO/ICTOD/326(3)/2018

12 February 2018

**NOTICE INVITING QUOTATION FOR IP PHONE SET FOR OUR BANK.**

Sealed quotations are hereby invited from bonafide Seller, Trader, Importer for procurement of IP Phone Sets for IP Telephony/IP-PBX Systems (IP Phone sets, Required Licensing and other accessories) for our Bank as per specifications.

SL	Product	Brand	Model
1.	<b>IP Phone Set</b>		
	(a) Type-1 IP Phone	Cisco or equivalent	CP-7821-K9= or equivalent
	(b) Type -2 Video IP Phone	Cisco or equivalent	CP-8845-K9= or equivalent
2.	<b>Warranty</b>	All IP Telephony Solution Products & Services should be under 36 (thirty six) Months warranty with accessories and labor.	

**Terms and Conditions:**

- 1) The required technical specification of IP Phone Sets, Required Licensing, and other accessories with warranty enclosed (ANNEXURE I) with the schedule.
- 2) The offer must be submitted through "**Offering Sheet**" enclosed (ANNEXURE 2) with the schedule.
- 3) The **IP Phone Sets, Required Licensing, and other accessories** will be under comprehensive warranty for full 03 (three) years from the date of supply and installation at our ICT Operation Division, Head Office. No EOL product will be allowed. Also product which will be EOL within 03 (three) years from the tender submission will not be allowed.
- 4) Bidder must have minimum **05 (Five)** years' experience in implementing **IP Telephony Services** in reputed organizations/banks in Bangladesh.
- 5) Supplier will complete the supply, installation and configuration within 30 (thirty)s Days of obtaining work order at Head Office, Dhaka and our different branches as mention in the work order.
- 6) Bidder must submit **5%** of total bid amount in the form of Payment Order/ Bank Gurantee favoring Pubali Bank Limited, Head Office, Dhaka-1000 with the Quotation.. "No tender will be considered without tender Security (Earnest Money)."
- 7) In case of any trouble with the **IP Phone Sets, Required Licensing, and other accessories** within the warranty period of 03 (three) years, the supplier shall have to replace/repair the same free of cost at the premises where it will be in use within 24(twenty four) hours. If the IP Telephone Set is not in repairable condition on the premises, it must be replaced by a similar one within 24 (twenty four) hours from getting the information of trouble prior to taking/bringing the same at their end for repairing purpose. In case of failure of the supplier, the Bank shall have the right to get necessary repairing works done by other agency at the expense of the supplier. Such expense will be adjusted from the



supplier's security money and the supplier shall have no objection to it.

- 8) Payment of the bills will be made from ICT Operation Division, Head Office, after delivery & installation and working properly of the same as per specification mentioned in the Supply Order.
- 9) 10% (ten percent) of the bill amount will be retained as Security Money which will be paid to the supplier after expiry of the warranty period of 03(three) years at the satisfaction of the purchaser. Security money may be PO or Bank Guarantee.
- 10) Successful bidder shall have complete all compliance issue with concern regularity authority (BTRC) if required any.
- 11) All TAX, VAT, Govt. Duties etc. will be deducted from the bill as per rule prior to payment of the same.
- 12) The authority reserves the right either to accept or to reject all or any offer without assigning any reason.
- 13) The successful bidder shall have to inform the Bank 30(thirty) days before if they want to discontinue supply of **IP Phone Sets, Required Licensing, and other accessories.**
- 14) Bank is not bound to accept the lowest Quotation. To be successful in the bid, quality of the offered items, financial capability and reputation etc. of the firm as assessed by the Bank are the prime factors for consideration.
- 15) Attested Photocopy of Trade License, BSTI Certificate, TIN Certificate, VAT registration Certificate (if any), Financial Solvency Certificate, Appreciation letter, Major client List and Company profile must be submitted with the Quotation.

Interested parties may participate in the tender to be submitted in the Tender Box kept in **Establishment Division, Pubali Bank Limited, Head Office, 12<sup>th</sup> Floor, 26 Dilkusha C/A, Dhaka-1000 by 11:00 AM up to 28 February 2018** which will be **opened** on the same day at **11:30 AM** in presence of the bidders present (if any).

Sd/=

(Md. Aminul Islam)  
Assistant General Manager

Sd/=

(Md. Helal Uddin)  
DGM & Division Head

**Copy forwarded to:**

The Member Secretary, Purchase Committee, Pubali Bank Ltd., Head Office, Dhaka for information and necessary action.

Notice Board, Pubali Bank Ltd., Head Office, Dhaka.

[www.pubalibangla.com](http://www.pubalibangla.com).

  
Assistant General Manager

  
DGM & Division Head

### IP Phone Type-1 Specification

ITEM DESCRIPTION	TECHNICAL SPECIFICATIONS
<b>Quality</b>	ISO 9001/9002 for manufacturer, FCC Class A/B for quality assurance
<b>Brand</b>	Cisco or equivalent
<b>Model</b>	CP-7821-K9= or equivalent
<b>Enclosure Type</b>	Desktop Mount
<b>Environmental</b>	Maintain International Quality Environmental Safety standard
<b>Quantity</b>	01 (One)
<b>Phone Specification</b>	The phone should meet the following specifications
	Phone should be of the same OEM as the IP-PBX/Call Control with license.
	The phone should be a SIP based
	Should have atleast 3.5" Display Size with resolution of 390 x 160 or better
	Should have full duplex speaker phone and dedicated headset port with RJ-9 interface.
	It should support G.711, G.729a/b audio compression codecs.
	Should provide the directory services to the user by displaying the missed, received and dialed call details including the caller ID and calling time.
	Should have 2 or more programmable line keys.
	Should have 4 or more programmable soft keys.
	Should support IEEE 802.3af POE, and external AC power adapter option.
	The phone should have two 10/100 BASE-T Ethernet ports, one for the LAN connection and the other for connecting to PC/laptop.
	The phone should support QoS mechanism through 802.1p/q.
	The phone should support XML based services and applications.
	Should support 7 adjustable ring tones.
	Bidder should propose power adapter with power cord.
<b>Manufacturer part number</b>	Bidder should submit BOQ of proposed device including the details part numbers and Manufacturer Warranty.
	Bidder should submit the required performance and specification compliance document for the proposed device.
<b>Warranty</b>	Mentioning manufacturer warranty part number should be quoted, minimum 3 (Three) years warranty should be provided for this unit from the date of installation.



### IP Phone Type-2 Specification

ITEM DESCRIPTION	TECHNICAL SPECIFICATIONS
<b>Quality</b>	ISO 9001/9002 for manufacturer, FCC Class A/B for quality assurance
<b>Brand</b>	Cisco or equivalent
<b>Model</b>	CP-8845-K9= or equivalent
<b>Enclosure Type</b>	Desktop Mount
<b>Quantity</b>	01 (One)
<b>Environmental</b>	Maintain International Quality Environmental Safety standard
<b>Phone Specification</b>	The IP Video phone should meet the following requirements –
	Phone should be of the same OEM as the IP-PBX/Call Control with license.
	Have high-resolution 800 x 480 pixel backlit display with 5" or higher LCD Screen with integrated video Camera.
	It should have HD Video Support of 720p or higher
	Have Intuitive user interface and keypad for quick access to all IP phone and video services
	Have an integrated 2-port 10/100/1000 Ethernet switch.
	Support Bluetooth 2.0 or above and RJ-9 interface for headsets.
	Should have 5 or more line keys.
	Should have 4 or more programmable feature keys.
	SIP support for signaling.
	Audio Codec Support: G.711, G.729.
	Video Codec Support: using H.264 upto 30 fps.
	It support XML based applications for productivity enhancement.
	Full-duplex speakerphone with high-definition voice support for handset, headset and speaker
Bidder should propose power adapter with power cord.	
<b>Manufacturer part number</b>	Bidder should submit BOQ of proposed device including the details part numbers and Manufacturer Warranty.
	Bidder should submit the required performance and specification compliance document for the proposed device.
<b>Warranty</b>	Mentioning manufacturer warranty part number should be quoted, minimum 3 (Three) years warranty should be provided for this unit from the date of installation.



# OFFERING SHEET

(To be submitted along with the offer)

Tenderer's Name :

Address :

## Specification for Telephone Sets for IP Telephony/IP-PBX:

Price Sheet for Initial Purchase (Under Select Plus Agreement)				
Products	Specification	Unit Price	Installation Charge (If any)	Total Price
Type-1 IP Phone (CP-7821-K9= or equivalent)				
Type-2 Video IP Phone (CP-8845-K9= or equivalent)				
<b>Sub Total</b>				
<b>Vat-----%</b>				
<b>Total Payable</b>				

AUTHORISED SIGNATURE

