



**পূবালী ব্যাংক পাবলি.
PUBALI BANK PLC.**

72A(3)/24

**Supplying Migration, Segregation, Installing, Commissioning and
Maintenance Support Service for SWIFT Active Directory Domain
Service for Pubali Bank PLC.**



EXECUTIVE SUMMARY

To meet business demand, security and operational compliance of organization **PUBALI BANK PLC** has implemented the **Microsoft's Active Directory Domain Service (ADDS)** in IT infrastructure. This solution consolidates and optimizes IT operation management and control of its infrastructure system and application platforms. Purpose of this engagement is to:

- Envision, design and implement an infrastructure and application management solution addressing the key challenges.
- Prepare a high available and centralized user management solution for **PUBALI BANK PLC** infrastructure solution.
- Fulfil all individual business and technical objectives and verify they have been completed through the engagement.

BACKGROUND

Through migration, up-gradation and implementation of the solutions, **PUBALI BANK PLC** is aiming to gain the following benefits:

- 1. Centralized Identity and Access Management:** Active Directory serves as a central repository for user accounts, allowing organizations to manage and control user access to various network resources. It simplifies the process of granting and revoking permissions for users, computers, and other objects, enhancing security and streamlining administration.
- 2. Single Sign-On (SSO) Capability:** Active Directory enables users to log in once with their credentials and access multiple resources within the domain without needing to authenticate separately for each resource.
- 3. Scalability and Flexibility:** Active Directory is designed to support large and complex network environments, allowing organizations to scale their infrastructure as they grow. It provides the ability to create multiple domains, forests, and trusts to meet the specific requirements of an organization's structure.
- 4. Group Policy Management:** Active Directory Group Policy allows administrators to define and enforce policies for users and computers within the domain. This feature enables the centralized management of security settings, software installation, and other configurations, ensuring consistent and secure computing environments.
- 5. Integration with Other Microsoft Technologies:** Active Directory seamlessly integrates with other Microsoft technologies such as Exchange Server, SharePoint, and Microsoft Azure. This integration enables efficient collaboration, unified authentication, and simplified administration across different Microsoft platforms.
- 6. Security and Auditing:** Active Directory provides robust security features, including authentication protocols, password policies, and fine-grained access control. It also

- Conduct pilot migrations or phased migrations to ensure a smooth transition.
- 7. Documentation and Knowledge Transfer:**
- Document the new AD environment, including configuration details, migration steps, and any customizations.
 - Create user guides, troubleshooting documentation, and other resources to assist with post-migration support.
 - Conduct knowledge transfer sessions or training for IT staff responsible for managing the new AD environment.
- 8.** The supplier will ensure 24/7 support service for Active Directory Domain Service for the period of 1 year of Warranty/CON/SLA/AMC as per support escalation matrix of agreement. In case of the failure to provide support with defined time frame, supplier would bear the full cost of 3rd party support appointed by the Bank.
- 9.** Supplier should provide Hands-on Training including certification (AZ-800:Administering Windows Server Hybrid Core Infrastructure) for 7 (seven) persons.
- 10.** Solution must be compatible with Windows Server 2022, Windows Server 2019, Windows Server 2016, Windows 11, Windows 10 and all other latest application.

SPECIFICATION

SL	Product/Service	Description	Support/Service	Quantity
01	Migration, Segregation and implementation of Active Directory Domain Service for Swift Service with professional training and 1 (one) year Warranty / CON/ SLA/ AMC for 24/7 support service	Migration, Segregation and implementation of Active Directory Domain Service for Swift Service with professional training and 1 (one) year Warranty / CON/ SLA/ AMC for 24/7 support service for DC and DR	1 year	01

TERMS AND CONDITIONS:

- 1) The offer must be submitted through **“Offering Sheet”** enclosed with the schedule.
- 2) Bidder must be Gold Partner of Microsoft and have at least 3 (three) years experiences in Microsoft Active Directory Project in any bank or financial institute. Bidder must submit **2.5%** (Two point five percent) of total bid amount in the form of Payment Order/ Bank Guarantee favoring PUBALI BANK PLC , Head Office, and Dhaka-1000

