



PBL/HO/ITD/TENDER/SECURITY-PHASE-III/ ^{2/28/17} /2017

October 29, 2017

NOTICE INVITING QUOTATION FOR WEB SECURITY APPLIANCE WITH AMP, EMAIL SECURITY APPLIANCE WITH AMP & THREAT GRID APPLIANCE (SANDBOX) FOR DATA CENTER AT OUR BANK.

Sealed quotations are hereby invited from bonafide Seller, Trader, Importer for procurement of Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for our Bank as per following specifications.

Specification of Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) with Warranty.

Product	ITEM 01	ITEM 02	ITEM 03
	Web Security Appliance with AMP	Email Security Appliance with AMP	Threat Grid Appliance (Sandbox)
Required Brand	Cisco	Cisco	Cisco
Required Model	ESA 390	WSA 390	
Quantity	1	1	1

Terms and Conditions:

- 1) The required technical specification of Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) For Data Center are enclosed with the schedule.
- 2) The offer must be submitted through "**Offering Sheet**" enclosed with the schedule.
- 3) The Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for Data Center will be under comprehensive warranty for full 36 (thirty-six) months from the date of supply at our ICT Operation Division, Head Office. No EOL product will be allowed. Also product which will be EOL within 03 (three) years from the tender submission will not be allowed.
- 4) Bidder must have minimum 02-03 (two to three) years' experience in supplying & implementing specific bidding solution such as Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for Data Center in reputed banks and/or Telecom Companies in Bangladesh. Bidder must have more then 05 (five) years experience serving different solutions in Data Center in reputed banks and/or Telecom Companies in Bangladesh. Bidder have to submit experience certificate. Tenderers having below 05 (five) years' work experience strongly advised not to submit tender documents.
- 5) Bidder must submit list of engineers / Certified personnel involved in similar project completed or ongoing by the bidder. Please submit valid certificates.
- 6) Bidder must submit description of Level wise 24/7 Support, Services and Communication facility.
- 7) Bidder must submit detailed support levels such as emergency, critical, major, minor, service request. Please mention specific response and resolution time for each level.
- 8) Bidder must submit detailed description on availability of Support device and installation procedure during device failure.
- 9) Bidder must submit 2.5% of total bid amount in the form of Payment Order/ Bank Gurantee favoring Pubali Bank Limited, Head Office, Dhaka-1000 with the Quotation.. "No tender will be considered without tender Security (Earnest Money)."
- 10) Supplier will complete the supply, installation and configuration within 30 (thirty) Days of obtaining work order at Data Center, Head Office, Dhaka.
- 11) In case of any trouble with the Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) For Data Center within the warranty period of 36 (thirty-six) months, the supplier shall have to replace/repair the same free of cost at the premises where it will be in use within 24(twenty four) hours. If the Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) For Data Center is not in repairable condition on the premises, it must be replaced by a similar one within 24 (twenty four) hours from getting the information of trouble prior to taking/bringing the same at their end for repairing purpose. In case of failure of the supplier, the Bank shall have the right to get necessary repairing works done by other agency at the expense of the supplier. Such expense will be adjusted from the supplier's security money and the supplier shall have no objection to it.





- 12) Payment of the bills will be made from ICT Operation Division, Head Office, after delivery, installation and working properly of the same as per specification mentioned in the Supply Order.
- 13) 10% (ten percent) of the bill amount will be retained as Security Money or 10% (ten percent) of the bill amount as Bank Gurantee which will be paid/return to the supplier after expiry of the warranty period of twelve (12) months at the satisfaction of the purchaser.
- 14) Bidder will mention price of 2nd Year and 3rd Year CON/Warranty on all products/items with on site support, accessories and labor. 10% (ten percent) of the warranty amount will be retained as Security Money at the beginning of the warranty year which will be paid to the supplier after expiry of the warranty period of twelve (12) months at the satisfaction of the purchaser. Security money may be PO or Bank Gurantee.
- 15) The supplier must provide comprehensive solution with relevant document covering installation, configuration and maintenance of Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for Data Center.
- 16) Successful bidder have to ensure and must have define scope integration with future security solution under their comprehensive solution offer if deemed necessary.
- 17) Successful bidder will arrange relavent training on Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for Data Center (Installation, Configuration, Management, Administration & Troubleshooting) of minimum 100 Hrs for minimum 10 officials (5 Officials in each bach and duration per batch is about 50 hours) after successfully supply appliances & before implementation/installation.
- 18) All Tax, Vat, Govt. Duties etc. will be deducted from the bill as per rule prior to payment of the same.
- 19) The authority reserves the right either to accept or to reject all or any offer without assigning any reason.
- 20) Bank is not bound to accept the lowest Quotation. To be successful in the bid, quality of the offered items, financial capability and reputation etc. of the firm as assessed by the Bank are the prime factors for consideration.
- 21) Suitable management tools must be available to administer the various parts of the Web Security Appliance with AMP, Email Security Appliance with AMP & Threat Grid Appliance (Sandbox) for Data Center remotely, including change control, statistic generation/ reporting, capacity planning, etc.
- 22) Attested Photocopy of Trade License, BSTI Certificate, TIN Certificate, VAT registration Certificate (if any), Financial Solvency Certificate, Appreciation letter, Major client List and Company profile must be submitted with the Quotation.

Interested parties may participate the tender to be submitted in the Tender Box kept in **Establishment Division, Pubali Bank Limited, Head Office, 12th Floor, 26 Dilkusha C/A, Dhaka by 11-00 a.m. up to 15-11-2017** which will be **opened** on the same day at **11.30 a.m.** in presence of the bidders present (if any).

(Md. Aminul Islam)
Assistant General Manager

(Md. Helal Uddin)
Division Head

